Qtex

SuperSlimHDbaseT 100

USER MANUAL

QVE BHB1004K-T (Transmitter)

QVE BHB1004K-R (Receiver)

4K HDBaseT Extender
100m @1080p or 70m @4K

QVE BHB1004K supports:

HDMI 2.0, Test Pattern, Down-Scaler, EDID & HDCP control,
Audio de-embed, CEC & Temperature control, diagnostics, iPoC

Contents

Thank you for purchasing the QVE BHB1004K Extender Set.

This HDBaseT extender is designed with the professional AV installers in mind. The many extensive features assist in system integration, validation and maintenance. It is still the slimmest HDBaseT extender in the world with tremendous flexibility and extraordinary capabilities.

Installation precautions

This product has special circuitry to protect it against moderate surges and static discharges. However, to ensure reliable operation and long service life, it is important to take the necessary precautions against any spikes, surges and static discharges.

Place the units away from heat sources and allow adequate ventilation.

Shielded cable and in particular cat6, cat6a or cat7 is highly recommended. As much as possible cables should be routed away from any noisy sources and avoiding long runs in close proximity to mains cables.

The QVE BHB1004K HDBaseT Extender set supports all input resolutions to 4K60 4:4:4, with bi-directional IR, and two independent pass-through RS232 ports. The main RS232 channel (Tx/Rx) is also used for controlling the many features. The second RS232 channel (T2, R2) can also be used for RTS/CTS handshaking.

The transmitter unit (QVE BHB1004K-T), also supports de-embedded audio (L/R and Mini-Toslink optical output), as well as many useful features such as: HDCP management, EDID settings, video Down-Scale, Test Patterns, Video Keep Alive, Temperature & CEC control, diagnostics.

Features

- HDMI input supports up to 18G HDMI 2.0 (4K60 4:4:4)
- Transmission length up to 100m @1080p, or 70m @4K
- Many features: Test Patterns, 4K down-scale, Video Keep Alive, CEC control, etc.
- Extensive EDID and HDCP control
- Over-temperature control and protection
- Audio extraction to Mini-Toslink and 3.5mm L/R outputs (Transmitter unit)
- Bidirectional IR and two independent RS232 ports
- QVE BHB1004K-PCTools: For easy control and diagnostics of enhanced features
- iPoC safely provides power to both units using a single 48V PSU

Connectors and Controls

Front

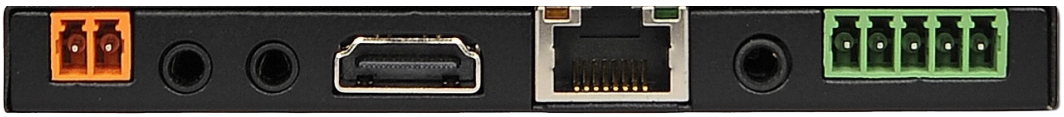
QVE BHB1004K-T

QVE BHB1004K-R

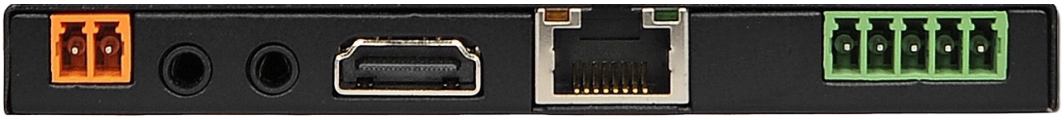
Name	Description
EDID Switch (QVE BHB1004K)	▪ **TP:** Generate a Test Pattern (RS232 command configurable). Default Test Pattern is Chequerboard at 1080p ▪ **PRE:** Pre-defined HDMI input EDID. There are 22 EDID options selectable from RS232 commands. Default pre-define EDID is 4K60 (4:4:4) 2.0CH ▪ **Pass:** Use the EDID data from the display device.
Power LED	Lit when the unit is powered
Link LED	Lit when the HDBaseT Transmitter and Receiver are linked together
Signal LED	Lit when there is video signal transmission through HDMI cable
Service port	Used for firmware updating (do not use as a USB port)

Rear

QVE BHB1004K-T



QVE BHB1004K-R



Name	Description
24-48V	Two way 3.5mm phoenix connector. 24 to 48V supply input
IR OUT	IR output – Connect to IR emitter
IR IN	IR input – Connect to IR eye
HDMI IN	HDMI input from external source
HDMI OUT	HDMI output to display
HDBaseT	HDBaseT RJ45 connection - (with iPoC)
RS232	▪ **Tx, Rx and GND** connections A general-purpose pass-through RS232 port. This port is also used to control the Transmitter/Receiver units – see **RS232 Control Commands.** ▪ **T2, R2 and GND** connections Independent second RS232 (pass-through) data port for any baud rate up to 57600. These can also be used as RTS/CTS handshaking lines, see **Figure 1.**
Mini Toslink – (QVE BHB1004K-T)	▪ L/R Analogue Audio Output ▪ 3.5mm Stereo Jack. 20Hz – 20kHz, 1.5Vrms max ▪ Mini- Toslink – Optical S/PDIF Audio Output

Notes:

1. The RJ45 connector shielding ensures proper utilization of full STP/FTP cat cables, such as cat-5e STP or cat-6a. Shielded cat cables are recommended for noisy environments.
2. The iPoC function ensures safe powering of the remote unit. In this way only one PSU is required at either the Transmitter or Receiver end. The iPoC circuitry interrogates the remote device and delivers 48V power only if a compatible device has been identified; otherwise it does not provide any power. In this way it is much safer to connect to other HDBaseT devices such as projectors with built-in HDBaseT.
3. Extracted Audio output is available as Analogue L/R (3.5mm stereo), as well as optical Mini-Toslink (S/PDIF).

Using the QVE BHB1004K-T and QVE BHB1004K-R

- Connect a video source to the Transmitter (QVE BHB1004K-T) HDMI input connector and the remote display device to the Receiver (QVE BHB1004K-R) HDMI output connector.
- Ensure the catx cable is wired correctly – see **RJ-45 Wiring** for connection details.
- Plug the cat5e/6/6a cable into the RJ45 jacks of Transmitter and Receiver units.
- If needed, connect any optional inputs and outputs such as audio, IR or RS232.
- Power up the extender by connecting the 48V DC power adaptor to either Transmitter or Receiver unit – Only one PSU required with iPoC function (intelligent PoC).
- Audio connection can be made with either 3.5mm Stereo jack (L/R), or optical Mini-Toslink using the combi port on the Transmitter unit.
- For simple RS232 pass-through communication use Tx Rx lines. These lines are also used for controlling the QVE BHB1004K units (see **RS232 Control Commands**).
- When RTS/CTS handshaking is also required, connect R2 to RTS and T2 to CTS of the control device, as shown in the following wiring diagram:

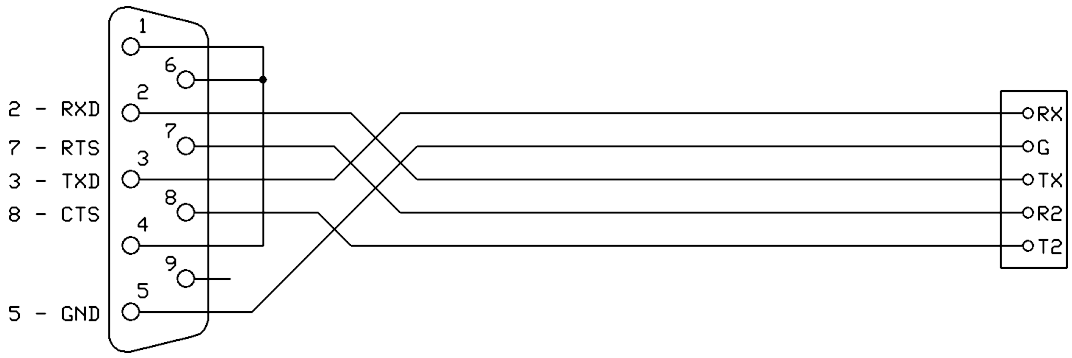


Figure 1 - RS232 Wiring with optional RTS/CTS Handshakes

- QVE BHB1004K can support two independent RS232 channels. T2/R2 can be used as a second independent pass-through RS232 channel, as per below diagram:

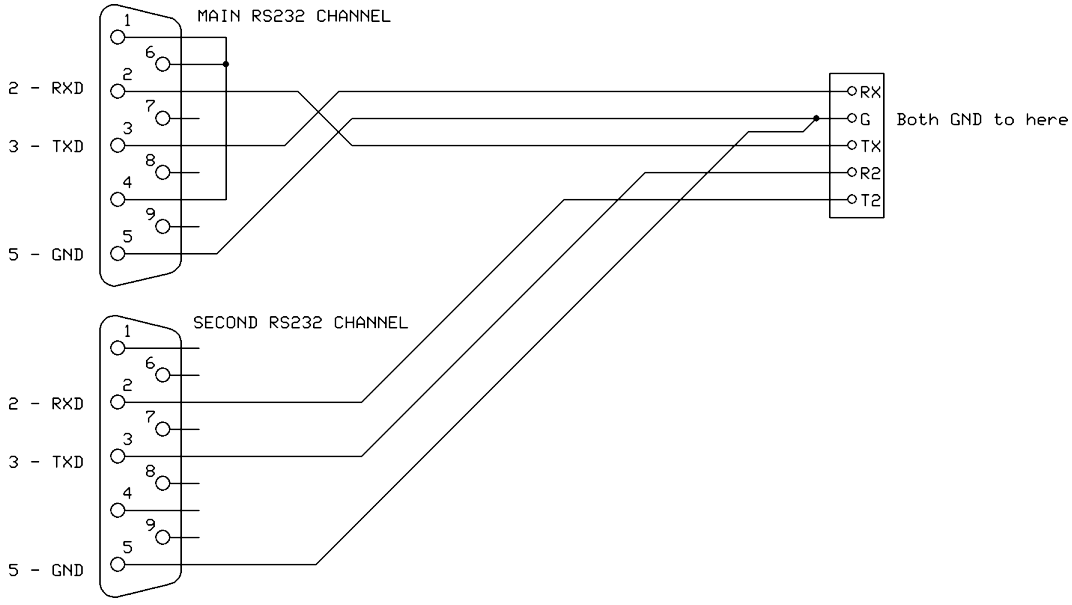
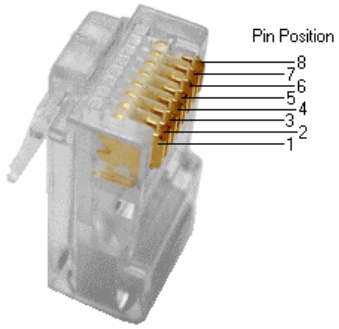


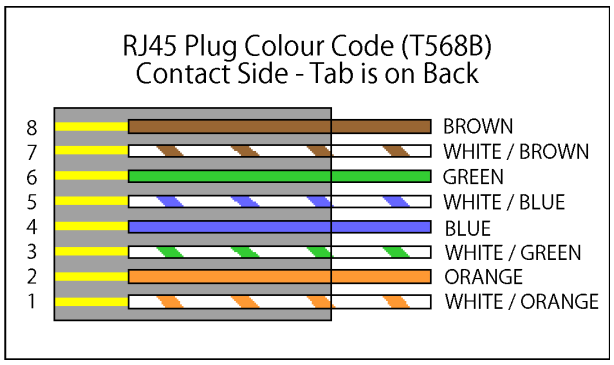
Figure 2 - Dual Independent RS232 Wiring

- If the R2/T2 terminals are not required, they can be left as not connected.

RJ-45 Wiring

Both connectors must be wired identically.





HDBaseT signals will NOT pass through any Ethernet device, the HDBaseT port on the QVE BHB1004K-T must be connected directly to the HDBaseT port on the QVE BHB1004K-R.

Please do make sure that the Cat6 cable uses 4 pairs of 23AWG solid copper wires. Do not use inferior copper clad cables as these exhibit much higher resistances.

Test Pattern and Keep-Alive Features

The QVE BHB1004K extenders provide a built-in Test Pattern generator for verifying the integrity of connections from the transmitter through to the display device. Several test patterns at different resolutions are provided. See Test Pattern in the RS232 Control Commands section. Test pattern is enabled when the front panel switch on the transmitter is set to TP.

The Video Keep-Alive feature also uses the saved test pattern setting, ensuring a video signal is always present at the receiver HDMI output in the event of input video loss. This mode can also have a timeout value to disable the test pattern after a programmable of time up to 4 hours.

See Video Keep-Alive in the RS232 Control Commands section.

Down-Scaling

The QVE BHB1004K transmitter can accept 4K50/4K60 4:4:4 (18G) HDMI 2.0 signals. The built-in down-scaler ensures appropriate scaling to maximum HDBaseT bandwidth of 10.2G, whilst providing compatibility with of the display unit. Three scale options are available as per below:

1. Down-Scale any 4K resolution to 1080p
2. Convert 4K60 4:4:4 signals to 4K60 4:2:0 (colour-space conversion)
3. Auto: Provides optimal resolution / colour-space option, based on cable length and display capability.

See 4K Down-Scaling in the RS232 Control Commands section.

Connecting to the IR Ports

The IR IN and IR OUT ports on the rear of the Transmitter/Receiver units may be used to send IR remote control data between the two units. The following table details the wiring connections for the IR input and output ports:

3.5mm Jack Terminal	IR Eye (Receiver)	IR Bud (Emitter)
Tip	5V	5V
Ring	IR Signal	Not applicable
Sleeve	Ground	IR Signal

RS232 Control Commands

The many features of QVE BHB1004K transmitter/receiver units can be managed using RS232 commands (Tx, Rx port). The ASCII commands given in this section use the following port settings:

Baud Rate: 57600
Data Bits: 8
Parity: None
Stop Bits: 1

Notes:

1. All commands in this section must be sent in uppercase and are always terminated with the ASCII carriage-return character, 0x0d (represented by the ↵ symbol).
2. All responses are terminated with the ASCII carriage-return character, 0x0d.
3. All spaces shown in the commands are required. Lowercase letters are used as value placement indicators, the required value or identifier is given in the Details panel for the respective command.
4. The RS232 commands can be sent to either the QVE BHB1004K-T or QVE BHB1004K-R without regard for the actual unit being controlled. Any command containing TX is always routed to the QVE BHB1004K-T and all RX commands routed to QVE BHB1004K-R.
5. All RS232 communications are passed through regardless of baud rate or other settings. This allows the use of third-party RS232 communication without having to set the protocol specifics – Just pass-through.

QVE BHB1004K-PCTools

QVE BHB1004K-PCTools is a PC software package that allows the user to interface/control the product. Please interface with RS232 (Tx, Rx) port of QVE BHB1004K (transmitter or receiver) via a com-port (or USB to RS232 dongle). The control panel provides a very simple and easy interface for managing /monitoring the QVE BHB1004K set. This is highly recommended for installation as well as possible maintenance requirements.

All the following commands, except for the HELP command are included in the QVE BHB1004K-PCTools software.

HELP Command

This command returns the complete list of supported control commands, with examples.

All the following commands, except for the HELP command are included in the QVE BHB1004K-PCTools software.

Commands	Command Receive
GET TX HELP ↵	Get the current Transmitter Commands list
GET RX HELP ↵	Get the current Receiver Commands list

Input HDCP Command

The following commands are used to select the HDMI Input HDCP modes.

Commands	Details
SET TX INPUT-HDCP-CONFIG w ↵ (default: 2.2)	**w** is one of following: **1.4** – Accepts HDCP 1.4 and No HDCP **2.2** – (default) Accepts HDCP 2.2, HDCP 1.4 and No HDCP **OFF** – Only accepts signals with No HDCP
GET TX INPUT-HDCP-CONFIG ↵	Get the current input HDCP mode

Output HDCP Command

The following commands are used to select the HDMI Output HDCP modes:

Commands	Details
SET TX HDCP-OPTION w ↵ (default: Follow input)	**w** is one of following: FORCE-1.4 FORCE-2.2 FORCE-OFF (cascade mode) FOLLOW-INPUT (default)
GET TX HDCP-OPTION ↵	Get the output current HDCP mode

EDID Commands

Any of the following pre-defined EDID settings can be selected as the active EDID when the front EDID switch on the QVE BHB1004K-T is set to the **PRE** position. The selection for **PRE** is done using the RS232 command given in the following table:

▪ 4K60-2.0 (default) ▪ 4K60-5.1 ▪ 4K60-7.1 ▪ 4K30-2.0 ▪ 4K30-5.1 ▪ 4K30-7.1 ▪ 1080P60-2.0 ▪ 1080P60-5.1	▪ 1080P60-7.1 ▪ 1080P60-3D-7.1 ▪ 1080P60-DVI ▪ 1920x1200 ▪ 1680x1050 ▪ 1600x1200 ▪ 1440x900 ▪ 1400x1050	▪ 1360x768 ▪ 1280x1024 ▪ 1024x768P60 ▪ 720P60-2.0 ▪ MANUAL ▪ PASS

Commands	Details
SET TX PREDEFINE-EDID w ↵ (default: 4K60-2.0)	**w** is one of the 22 EDID options as given above. See below for use of the MANUAL and PASS options.
GET TX PREDEFINE-EDID ↵	Get the current EDID setting
SET TX COPY-DISP-EDID ↵	Copy Display EDID to the MANUAL EDID memory.

When a specific EDID is required, it is recommended to use QVE BHB1004K-PCTools (select QVE BHB1004K PCTool from list of tools menu) - load and save the EDID file and then select the MANUAL EDID option by sending the **SET TX PREDEFINED-EDID MANUAL**↵ command to enable it.

To use the display EDID directly, set the switch on the transmitter to the **Pass** position, or send the **SET TX PREDEFINED-EDID PASS**↵ command.

4K Down-Scaling

Compatibility with 1080p display units is assured by down-scaling any 4K (24/25/30/50/60Hz) signal to 1080p. All 1080p or less signals are simply passed through.

For 4K display requirements, 4K60 4:4:4 (or 4K50 4:4:4) input signals can be down-scaled to 4K50/60 4:2:0, ensuring the 10.2Gbps maximum output bandwidth is not exceeded (Max. 40m). All lower bandwidth signals such as 4K30 4:4:4, 1080p are just passed through.

There are three options available:

- **1080p:** Down-Scale any 4K signal to 1080p
- **4K60-420:** Convert 4K50/60 4:4:4 to 4K50/60 4:2:0 - (colour space conversion)
- **Auto:** cat5e/6/6a cable and the display capabilities are analysed for optimal resolution / colour space (4K 4:2:0 or 1080p) for 4K50/60 4:4:4 input.

Note: The frame rate is not altered – only the resolution or colour space is changed.

The following command selects the 4K handling mode:

Commands	Details
SET TX 4K-HANDLE w ↵ (default: Auto)	**w** is one of following options: 1080P **4K60-420** **AUTO** (default)
GET TX 4K-HANDLE ↵	Get the current input HDCP mode

Video Keep Alive (No Signal Handling) (Timed)

When there is no signal present at the Transmitter (QVE BHB1004K), the following options are available:

- Output current Test Pattern – Maintain output video stream (Video Keep-Alive)
- No timing output (default) – (VKA off) No output video; hence video drop-out
- The Test Pattern can be displayed for a programmable time interval

The following commands select the VKA modes:

Commands	Details
SET TX NO-SIGNAL-HANDLE TEST-PATTERN ↵	Output Test Pattern when no input signal
SET TX NO-SIGNAL-HANDLE NO-TIMING ↵	No output when no signal – VKA off (default)
GET TX NO-SIGNAL-HANDLE ↵	Get the current No Signal Handling mode
SET TX VKA-TIMEOUT x (default: 0 – always on)	**x** = 0 to 240 minutes (VKA time out) 0 disables the timer and the Video Keep Alive is always on, until an input signal is detected. Timeout values 1 to 240, will turn off the VKA at the end of period. Values above 240 are ignored (current setting maintained).
GET TX VKA-TIMEOUT	Get the current VKA timeout value.

Test Pattern

QVE BHB1004K transmitter (QVE BHB1004K-T) has 12 test patterns and 5 resolution settings available. The selected Test Pattern can be activated using the TP switch setting on the transmitter.

Commands	Details
SET TX TEST-PATTERN x y ↵ (default: 1080p Checkerboard)	**x** is Pattern - select one of following options: BLACK, RED, GREEN, BLUE, WHITE, RED_RAMP, GREEN_RAMP, BLUE_RAMP, PRBS, RAMP, STRIPE, CHECKER-BOARD (default) **y** is Resolution - select one of following options: 4K30, 4K25, 4K24, 1080P60, 720P60
GET TX TEST-PATTERN ↵	Get the current Test Pattern mode

Safety Temperature

The following commands can set the Power Off, Warning, and Re-Power temperatures:

Commands	Details
SET TX SAFE-TEMP-ONOFF ON ↵ **SET RX SAFE-TEMP-ONOFF ON** ↵	Enable Transmitter safety temperature handling Enable Receiver safety temperature handling
SET TX SAFE-TEMP-ONOFF OFF ↵ **SET RX SAFE-TEMP-ONOFF OFF** ↵	Disable Transmitter safety temperature handling Disable Receiver safety temperature handling
SET TX SAFE-TEMP-VALUE x y z ↵ **SET RX SAFE-TEMP-VALUE x y z** ↵	Set warning temperature **x** Set shutdown temperature **y** Set re-power temperature **z** Default TX settings: x=70, y=75, z=65, the unit is °C Default RX settings: x=75, y=80, z=70, the unit is °C
GET TX SAFE-TEMP-VALUE ↵ **GET RX SAFE-TEMP-VALUE** ↵	Get the current Transmitter safety temperature values Get the current Receiver safety temperature values

Notes:

1. For the **SAFE-TEMP-VALUE** commands, the following rule must be followed:
   55 < Re-Power (z) < Warning (x) < Shutdown (y).
2. When the device enters the Temperature Warning condition, the red PWR LED will slow flash once every two seconds. When the device enters the power off condition due to excessive overheating, the red PWR LED will fast flash three times a second.
3. An automatic GET TX/RX SAFE_TEMP_VALUE RS232 response is reported (sent), in case of Temperature Warning / Power Off condition.

Diagnostic Commands

Diagnostic tools such as Cable Length, Signal Error, Link/Signal Status, Test Pattern, Voltage Values, are most useful during installation, using a PC (or laptop) together with an RS232 interface (or USB to RS232 dongle).

As well as these, other diagnostic commands such as, Input HDMI signal details, Pulse HPD, Temperature values, can be invaluable for overall system fault finding and trouble shooting.

The QVE BHB1004K-PCTools provides an easy and simple way to run these diagnostics efficiently, as well as setting up the special features of QVE BHB1004K extender set.

Diagnostic Commands	Details
Cable Length	
GET TX CABLE-LENGTH ↵	**GET TX CABLE-LENGTH wM,** w=20,30...70
GET RX CABLE-LENGTH ↵	**GET RX CABLE-LENGTH wM,** w=20,30...70
Link/Signal Status	
GET TX LINK-STATUS ↵	Returns Transmitter link **on** or link **off** status
GET RX LINK-STATUS ↵	Returns Receiver link **on** or link **off** status
GET TX SIGNAL-STATUS ↵	Returns Transmitter signal **on** or signal **off** status
GET RX SIGNAL-STATUS ↵	Returns Receiver signal **on** or signal **off** status
Input HDMI Signal Detail	
GET TX INPUT-HDMISIGNALS ↵	Get the current input HDMI signals information

Commands	Details
Signal Error	
GET TX SIGNAL-ERROR ↵	GET TX SIGNAL-ERROR w, w=1, 2, 3...
GET RX SIGNAL-ERROR ↵	GET RX SIGNAL-ERROR w, w=1, 2, 3...
Pulse HPD	
SET TX PULL-HPD ↵	Forces HDMI HPD low for 200ms on QVE BHB1004K-T
SET RX PULL-HPD ↵	Forces HDMI HPD low for 200ms on QVE BHB1004K-R
Voltage Values	
GET TX SUPPOC-VOLTAGE ↵	Returns Transmitter link **on** or link **off** status
GET RX SUPPOC-VOLTAGE ↵	Get the current TX Supply & iPoC Voltages
Temperature Read	
GET TX CPU-TEMP ↵	**GET TX CPU-TEMP wC**, where w is the temperature (number) For example, **GET TX CPU-TEMP 48C** means 48°C
GET RX CPU-TEMP ↵	GET RX CPU-TEMP wC

- **Cable Length:** cat6 cable length between 20-70m is reported back
- **Link Status:** Indicates the Transmitter/Receiver units are intercommunicating correctly.
- **Signal Status:** Indicates video signal activity on HDMI input / Output
- **Signal Error:** Indicative of cat6 signal line quality
- **Input HDMI Signal details:** Detailed information about input HDMI video signals, such as: Resolution, Refresh Rate, Colour Depth, HDR Setting, Compressed Audio Setting, Audio Rate, Audio Channels, HBR and HDCP.
- **Pulse HPD:** This command forces the HDP line low for 200mS, which has a similar effect as HDMI cable disconnection/reconnection.
- **Voltage Values:** Power supply and iPoC power voltage level measurements are reported.
- **Temperature Read:** Transmitter and Receiver temperatures closest to the main heat source can be read. This temperature will be higher than the device surface temperature.

CEC Commands

- The following group of RS232 commands are only possible with display devices that support CEC commands. Use the **Display Connection Status** RS232 command to determine the CEC capability when the display device is fully powered.
- CEC commands are most useful when it is not practical to use RS232 connection to the display.

CEC Commands	Details
Display On	
SET TX DISPLAY-ON ↵	Set Display to the ON state
Display Off	
SET TX DISPLAY-OFF ↵	Set Display into the standby state
Volume Increase	
SET TX CEC-VOLADD ↵	Increase sound volume

CEC Commands	Details
Volume Decrease	
SET TX CEC-VOLDEC ↵	Decrease sound volume
Volume Mute	
SET TX CEC-MUTE ↵	Mute/Unmute sound volume (Toggle)
Display Connection Status	
GET TX READ-DISPLAY ↵	Get the current Connected/Disconnected info
Display Power Status	
GET TX DISPLAY-POWER ↵	Get the current display device power on/off info

Automatic CEC Display Control

The following commands set the operating mode for automatic CEC control of the display "power on" and "power off". The CEC "power off" command can be sent after a specified time delay. The CEC "power on" command will be sent immediately when a new input HDMI signal is detected. To use this feature, the CEC Auto ONOFF must be enabled (ON) (default: OFF)

Commands	Details
SET TX AUTO-ONOFF-CONFIG ON ↵	Enable automatic CEC power on and power off control.
SET TX AUTO-ONOFF-CONFIG OFF ↵	Disable automatic CEC power on and power off control. (default)
SET TX AUTO-OFF-TIMER x ↵ (default: 30 minutes)	**x** = 1 to 240 minutes. Values above 240 are ignored (current setting maintained). Set the time in minutes before sending the CEC power off message, if enabled.

TX POC Commands

These commands set the operation of the Power-Over-Cable (POC) mode of the Transmitter.

Commands	Details
SET TX HDBTPOC ON ↵	The supplied DC voltage is always present on the HDBaseT port.
SET TX HDBTPOC OFF ↵	No power is applied to the HDBaseT port.
SET TX HDBTPOC AUTO ↵	When the Tx is powered from 24V, then the 24V is always sent to the HDBaseT port. (default setting) When the Tx is powered from 48V, iPoC mode will be used.
SET TX HDBTPOC iPOC ↵	The iPoC mode only outputs a voltage to the HDBaseT port only if an iPoC (QVE BHB1004K) Receiver is detected. It will NOT provide power to any non-iPoC receivers.
GET TX HDBTPOC ↵	Get the TX POC status.

RX POC Commands

These commands set the operation of the Power-Over-Cable (POC) mode of the Receiver.

Commands	Details
SET RX HDBTPOC ON ↵	The supplied DC voltage is always present on the HDBaseT port
SET RX HDBTPOC OFF ↵	No power is applied to the HDBaseT port.
SET RX HDBTPOC AUTO ↵	When the Rx is powered from 24V, then the 24V is always sent to the HDBaseT port. (default setting) When the Rx is powered from 48V, iPOC mode will be used.
SET RX HDBTPOC iPOC ↵	The iPoC mode only outputs a voltage to the HDBaseT port only if an iPoC (QVE BHB1004K) Transmitter is detected. It will NOT provide power to any non-iPoC transmitters.
GET RX HDBTPOC ↵	Get the RX POC status.

Specifications

General

HDMI Version	Input: HDMI 2.0 - HDR and HBR supported
Max Bandwidth	Input: 18 Gbps (4K60 4:4:4) output: 10.2 Gbps (4K60 4:2:40)
HDCP Compliance	Input HDCP: 1.4 and 2.2 Output HDCP: Fully controlled – Pass, 1.4, 2.2, Cascade mode)
RS232 (Control Commands – Tx, Rx)	57600 baud, 8 data bits, 1 stop bit, no parity
RS232 (Pass-Through – Tx, Rx)	Any baud rate to maximum of 115200.
RS232 (Pass-Through – T2, R2)	Any baud rate to maximum of 57600. (or use as CTS, RTS)
IR IN, IR OUT	25-60 KHz carrier frequency

Video and Audio

Input Video Formats Supported	All VESA resolutions to 4096x2160p (18G), and all 3D formats – Examples: 4096x2160p 24/25/30/50/60Hz 3840x2160p 24/25/30/50/60Hz 2560x1440 50/60Hz 2048x1152 50/60Hz 1920x1080p 24/25/30/50/60Hz 1920x1080i 50/60Hz 1280x720p 50/60Hz All PC resolution including 1920x1200 – Examples: 1920x1200 60/75Hz 1360x768 60/75Hz 1680x1050 60/75Hz 1280x1024 60/75Hz 1600x1200 60/75Hz 1280x960 60/75Hz 1440x900 60/75Hz 1280x800 60/75Hz 1400x1050 60/75Hz 1024x768 60/75Hz 1366x768 60/75Hz 1152x864 60/75Hz
Colour space	RGB, 4:4:4, 4:2:2, 4:2:0
Colour depth	8, 10, 12 bits

Down-Scaler (output)	1080p: All 4K inputs scaled down to 1080p 4K60-420: Convert 4K50/60 4:4:4 inputs to 4K50/60 4:2:0
Output Video	Down-scaled signals, with all others as Pass-through video
Audio Formats Supported	2.0 / 2.1 / 5.1 / 7.1 channel LPCM, Dolby, AC3, DTS
Audio Outputs (de-embed)	Mini TosLink (optical)
QVE BHB1004K-T	3.5mm analogue stereo (L/R)

Power Supply

Power Consumption (Tx + Rx)	9W max. (Tx: 3.5W, Rx: 5.5W)
PSU Rating	48V @ 0.5A (operating voltage range: 24V to 48V)

Environmental and Physical

Operating Temperature Range	0 to +40°C (+32 to +104°F)
Operating Humidity Range	10 to 90 % RH (non-condensing)
Dimensions (L x W x H)	109 x 74 x 11.5 mm (excluding connectors)
Weight (Unit only)	Transmitter: 165g Receiver: 165g

Package Contents

Item	Qty
QVE BHB1004K-T unit	1
QVE BHB1004K-R unit	1
Brackets	4
5 pin female captive screw connector	2
IR Emitter / IR Receiver (eye) set	1
48V DC/0.5A Power Adapter With interchangeable fittings for UK, EU and US	1

Notes:

1. **Heat Management:** The QVE BHB1004K HDBaseT extender has been designed in a revolutionary manner, by directly using the casing as a heatsink for power dissipation. This technique ensures the actual chipsets are running at lower temperatures as the heat generated is dissipated to the environment more efficiently. As a result, the system long term reliability and life-expectancy is significantly improved.
2. It is normal for these devices to run hot (in particular the Receiver unit) – Please ensure adequate ventilation and avoid placing them close to any other heat source.
3. The QVE BHB1004K units are also equipped with option of temperature control, thus ensuring that in the event of an excessive temperature rise, the units can safely shut down.

Safety Instructions

To ensure reliable operation of this product as well as protecting the safety of any person using or handling these devices while powered, please observe the following instructions.

1. Do not operate these products outside the specified temperature and humidity range given in the above specifications.
2. Ensure that these products are adequately ventilated to allow them to operate efficiently as these products do generate heat during normal operation.
3. Repair of the equipment should only be carried out by qualified professionals as these products contain sensitive devices that may be damaged by any mistreatment.
4. Only use this product in a dry environment. Do not allow any liquids or harmful chemicals to come into contact with this product.

After Sales Service

1. Should you experience any problems while using this product, firstly refer to the Troubleshooting section in this manual before contacting Technical Support.
2. When calling Technical Support, the following information should be provided:
   - Product name and model number
   - Product serial number
   - Details of the fault and any conditions under which the fault occurs.
3. This product has a two years standard warranty, beginning from the date of purchase as stated on the sales invoice. For full details please refer to our Terms and Conditions.
4. Product warranty is automatically void under any of the following conditions:
   - The product is already outside of its warranty period
   - Damage to the product due to incorrect usage or storage
   - Damage caused by unauthorised repairs
   - Damage caused by mistreatment of the product
5. Please direct any questions or problems you may have to your local dealer before contacting Technical Support.